

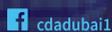


## Take Pride in Your Privileges

The Sanad Card provides exclusive privileges to people with special needs in Dubai

We Elevate Social Standards To Build A Thriving Community

800 2121 | [info@cda.gov.ae](mailto:info@cda.gov.ae) | [www.cda.gov.ae](http://www.cda.gov.ae) | Download app: CDA dubai



## The Sanad Card for People of Determination in the Emirate of Dubai

Within the framework of the "My Community, A Place For Everyone" initiative, which was launched by His Highness Sheikh Hamdan Muhammad Bin Rashed Al Maktoum, Crown Prince of Dubai and Chairman of the Executive Council, and seeks to transform Dubai into a friendly city for people of determination by 2020. Based on Law No. 2 of 2014 regarding the protection of people of determination's rights in the Emirate of Dubai, the Community Development Authority, in cooperation with a number of government authorities and private companies, has launched a smart card (Sanad Card) to enable people of determination to obtain services and facilities in the Emirate of Dubai.



### For Inquiries:

Community Development Authority  
Website: [www.cda.gov.ae](http://www.cda.gov.ae)  
Tel: 8002121

### For Registration:

Smart app: CDADUBAI  
Website: [www.cda.gov.ae](http://www.cda.gov.ae)

# Government Entities



## Government Entities

Entity	Card Services	Contact No.
Dubai Municipality	<p><b>Ease Free delivery of services for People of Determination.</b></p> <ul style="list-style-type: none"> <li>- Purchase service of organic fertiliser: People of determination can obtain this service by phone with no need to attend in person; including delivery of the fertilisers to the place requested by the customer.</li> <li>- Abattoir Services: This service provides cattle slaughter services with home delivery to people of determination.</li> <li>- Request for classification of public health pest's samples, the service is free of charge for the people of determination through contact by phone without the need to attend in person; including delivery and receiving the sample from the client.</li> <li>- Delivery of Pets for the people of determination in case adopted, this service afford the delivery of adopted pets to homes of the people of determination, which is a free-of-charge-service.</li> <li>- Request for evaluation of maintenance works: to determine the damage and the necessary maintenance required for buildings, this is provided for the people of determination at their homes by filling out the application and taking all required documents and payment of fees.</li> <li>- Request for designing simple layout for citizens' housing units \ farms, the Service is provided for people of Determination (People of Determination are visited at their residencies to fill out the application and take all the required documents. They are visited again to approve the layouts designed, pay the fees and hand over the license).</li> <li>- Requesting a certificate "to whom it may concern" related to construction works; the service is provided for people with determination, an engineer is assigned by The municipality to gather all data required to prepare the certificate and then communicate to deliver the original copy of</li> </ul>	<p>04-3331411-229</p> <p>04-2672525-200 055-4044848 050-9362133</p> <p>04-3474448</p> <p>04-2891114</p> <p>04-6066643</p> <p>04-6066882</p> <p>bldconletter@dm.gov.ae</p>

Entity	Card Services	Contact No.
	<ul style="list-style-type: none"> <li>- the certificate directly to the client.</li> <li>- Map issuance / renewal service: where the concerned employee communicates with the client and answers his inquiries and steps up \ eases service delivery.</li> <li>- Request a service of processing permits (landlords\ withhold permits): an engineer assigned by municipality conducts a visit to the client of people with determination. People receiving this service are revisited again to sign a pledge not to repeat the violation and ensure the obligation to conduct his \ discontinued transactions.</li> <li>- Request for Inquiry about building violations: a client of people with determination has to inquire about \ buildings violations utilizing the application "My Map".</li> <li>- Request for granting extension of deadlines to remove building violations: Communicating via email by a client of people with determination by sending a copy of the violations record. In case approved, a pledge form is submitted to the client to complete the data for signature and resend it to the department through the mail with an attached copy of the ID card.</li> <li>- Request for a temporary winter camp permit: it can be applied through Dubai Municipality e-window and permit application is obtained, and this fulfilled by restoring insurance through the bank account documented at the end of the camping period and ensure compliance by documenting the IBAN bank number at the time of application.</li> <li>- Technical Dispute Resolution Service: Receiving Disputes By e-mail after filling in the "Complaint Form", And then an assigned engineer will follow the procedures required as per the approved and attested results, or contact.</li> <li>- Request for completion of a building dispute: by communicating through the mail to instruct a municipality engineer to send a "Completion of Dispute Form" by an employee to the client of People of Determination at his \ her residency to fill</li> </ul>	<p>04-2063752 04-2064832</p> <p>BLDINSPECSEC@dm.gov.ae</p> <p>BLDINSPECSEC@dm.gov.ae</p> <p>DMDISPUTE@dm.gov.ae</p> <p>change.bcc.dispute@dm.gov.ae</p>

Entity	Card Services	Contact No.
	<p>it out, and then take action required according to the approved procedures, and then updating him with the results.</p> <ul style="list-style-type: none"> <li>- Request for changing a consultant after issuance of building license (without the consent of the current consultant): by communication through email to assign a municipality engineer to send a “form Request for a changing consultant without waiver” to client of people of determination at his \ her residency in person to fill it and attach the required documents, and then to take the required actioned according to the approved procedures and then updating him with the results.</li> <li>- Specialized Contract Services: sending a “Tender Officer” or an authorized person to the headquarters of companies’ owners of client of</li> <li>- Access service: Providing existing building evaluation services according to comprehensive design requirements and accessibility standards depending on the eligibility set by Dubai Environment Code, services include a initial evaluation, training request and final evaluation request so that a team of engineers specialized in the management of building licenses visit buildings, evaluate them and prepare a report over the compatibility with overall design requirements, and granting certificates in accordance to the approved classification.</li> </ul> <p><b>Special Facilities for People of Determination in Technical Area:</b></p> <ul style="list-style-type: none"> <li>- Providing a service of “Video Conference” over License Construction System in Building Management: to ease processing follow-up and discussion over schemes and notes by taking appointments and follow-up processes without the need to approach the municipality building. This makes it easier for people of determination to follow their processes.</li> <li>- Providing assistance via video – conference chat service at municipality centres to communicate with the specialists of sign language.</li> </ul>	<p>change.bcc.dispute@dm.gov.ae</p> <p>04-2063299</p>

Entity	Card Services	Contact No.
	<ul style="list-style-type: none"> <li>- Receiving the construction permit electronically sealed without a need to visit the municipality in person.</li> <li>- Receiving the certificate of completion by hand at the site with the possibility of printing electronically (in case the owner wishes to) without the need to visit and submit a service quest for request completion of a building.</li> <li>- Reimbursement of insurance automatically with a notification By SMS.</li> <li>- An employee in the main building was allocated from the Department of Rehabilitation to provide support to the people of determination and for the completion of their e-requests.</li> <li>- Provide a service of “Clarifications and Inquiries” to help the consultants and contractors of; people of determination, answer their inquiries on building permits system for building management and all building management services.</li> </ul> <p><b>Special Financial Facilitations for the People of Determination:</b></p> <ul style="list-style-type: none"> <li>- Exemption of the People of Determination and two accompanying persons of from paying the fees and prices imposed on the entry of the companion to the following: <ul style="list-style-type: none"> <li>- Dubai Municipality’s Public Parks in the Emirate of Dubai.</li> <li>- Child City.</li> <li>- Dubai Frame.</li> <li>- Sarouk Iron Museum.</li> <li>- “Cave Hall Glass House” in the Quran Garden.</li> <li>- Major Parks in the Emirate of Dubai; Al Mamzar Park, Mushrif Park, Safa Park, Creek Park, Zabeel Park.</li> </ul> </li> <li>- Exemption of the People of Determination from the entry fees for the Garden Glow (Luminous Garden) in Zabeel Park.</li> <li>- Exemption from entry fees for dolphin shows.</li> </ul>	<p>04-2064035</p>

Entity	Card Services	Contact No.
	<p><b>Special Facilitations for the People of Determination in Infrastructure:</b></p> <ul style="list-style-type: none"> <li>- Availability of trails and slopes in various locations (Ras Al Khor Reservation, Grand Gardens) to ease access of the People of Determination to all facilities and services; in addition to corridors dedicated on the following beaches:</li> <li>- Al Mamzar Creek Beach.</li> <li>- Al Mamzar Corniche Beach.</li> <li>- Jumeirah Beach.</li> <li>- Jumeirah Beach Rd.</li> <li>- Umm Suqeim First and Second Beach.</li> <li>- Al Mamzar Beach Park.</li> <li>- Providing rough, non-slip, sloping (of low slopes), with metal support arms on both sides at the main entrance of the municipality building and all centres and public Utilities of Dubai Municipality.</li> <li>- Parking is available in dedicated gardens for the People of Determination next to each gate, and in all facilities and centres of Dubai Municipality.</li> <li>- Availability of illuminating external panels just next to the dedicated parking indicating availability for the People of Determination in “Al Manara Centre”</li> <li>- Availability of elevators for the People of Determination and seniors citizens available at the service centres.</li> <li>- Availability of escalators in the service centres equipped with grip - sidebars whole along both sides of escalators.</li> <li>- Availability of special toilets for the People of Determination in the main building and all centers, facilities, and the parks of Dubai Municipality.</li> <li>- Availability of special entrances dedicated for the People of Determination (with physical disabilities) along with automatically - opening doors at the service centers.</li> <li>- Availability of low-height counters to ease for the People of Determination submitting their processes.</li> <li>- Availability of shower sprays dedicated for the use the People of Determination in Jumeirah First Beach, Jumeirah Second Beach, Al Mamzar Park</li> </ul>	

Entity	Card Services	Contact No.
	<p>Beach, and Al Mamzar Corniche Beach.</p> <ul style="list-style-type: none"> <li>- Providing a special map of Al Twar Centre especially for the blind to infer on places and directions.</li> <li>- Providing specialized places for ablution in the toilet</li> <li style="padding-left: 20px;">No.10 and 8 in the Mamzar Park.</li> <li>- Applying Dubai Code standards in all (grand parks, neighbourhood parks, playgrounds, lake gardens).</li> </ul> <p><b>Facilitations for the People of Determination in the field of Clients Service:</b></p> <ul style="list-style-type: none"> <li>- Allocating of qualified staff to serve the People of Determination in all grand Gardens, Quran Garden, Dubai Frame, and service centres.</li> <li>- Allocating customer services officer in the municipality ain building.</li> <li>- Allocating an office in the main building of municipality to receive clients of the People of Determination, provide them services and to clear their processes in a timely manner if possible.</li> <li>- Providing free wheelchairs in the main building of municipality, service centers, facilities and grand parks in Dubai, and providing Instructional sign boards indicating where they are available.</li> <li>- Providing electric charger to charge motorized wheelchairs in both first and ground floor in Al Manara Centre.</li> <li>- Providing devices in the municipality centers to provide assistance using a push of a button in both Al Manara and Al Kafaf centres.</li> </ul> <p><b>Allocating a Counter with Special Features for People of Determination To Receive their Requests and Inquiries:</b></p> <ul style="list-style-type: none"> <li>- Putting (floor stickers) for the People with Determination to infer on locations of the service centres.</li> <li>- Providing an icon in the digital waiting devices dedicated for the People with Determination and turn it directly on the reception counter to handle their requests with care.</li> <li>- Providing assistive devices dedicated for the People with Determination (with hearing impairments) on</li> </ul>	

Entity	Card Services	Contact No.
	<p>the Reception counters in the first and ground floors at Al Twar Centre.</p> <ul style="list-style-type: none"> <li>- Providing a special walkway for the blinds in client service halls to guide them to the reception counters at the service centres.</li> <li>- Providing the car of (Initiative in Shufa) to facilitate shuttle within the bird market (Warsan).</li> <li>- Providing “Club Car” to shuttle the People of Determination within grand gardens and Child City.</li> </ul> <p><b>Special Facilitations Dedicated for the People with Determination in Health and Safety:</b></p> <ul style="list-style-type: none"> <li>- Providing wheelchairs for emergencies to evacuate the People of Determination; they are available in the main building of municipality and external municipal centres; such as (Al Manara Centre, Al Twar Child City, and Dubai Frame).</li> <li>- Providing a communication system in all toilets of the People of determination in Zabeel Park to call in case of assistance or emergency.</li> </ul> <p><b>Facilitations for the People of Determination in the Cognitive Area:</b></p> <ul style="list-style-type: none"> <li>- Availability of multilingual speaking guidebooks in Child City.</li> <li>- Availability of Braille-based stories in Child City.</li> <li>- Providing brochures, publications, guides and awareness based on Braille (Arabic and English) available at the service centres.</li> </ul> <p><b>Facilities for the People of Determination in Entertainment:</b></p> <ul style="list-style-type: none"> <li>- Availability of special games for children of people of determination in all grand gardens by providing suitable and compliant with top international standards adopted in games for this category of community in public parks in Dubai, in order to make the parks more suitable for the play children - of the People of Determination – along with their peers.</li> <li>- Providing specialized water chair-loungers for swimming (Car to Car): this is a free service provided for the People of Determination who visit Al Mamzar Beach Park, that help the chair-loungers kayak \</li> </ul>	

Entity	Card Services	Contact No.
	<p>canoe alone or with companion as per their wish.</p> <ul style="list-style-type: none"> <li>- Rehabilitation of 2 chalets for the use of the People of Determination (chalet No. 13 ,15)</li> <li>- Availability of fitness equipments for exercising and warming-up, In order to help the People of Determination - who are exercising - to follow the correct methods in fitness and exercising; and this available in the following parks: <ul style="list-style-type: none"> <li>- Mushrif Park.</li> <li>- Zabeel Park.</li> </ul> </li> </ul> <p><b>Facilities and privileges offered to owned companies By the owners of determination:</b></p> <ul style="list-style-type: none"> <li>- Giving priority to the People of Determination when the price difference offers % 5.</li> <li>- Exemption of members from registration and renewal fees of suppliers. Priority of placing orders worth less than 10 thousand of dirhams for the People of Determination.</li> <li>- Submitting the company's checks in lieu of guarantee primary bank in case a primary bank guarantee cannot be issued from the bank.</li> <li>- Prioritize disbursement of payments to companies owned by the People of Determination.</li> <li>- Receiving documents related to their transactions through E-mail and no need to come to the office.</li> </ul>	
Dubai Women Establishment	<ul style="list-style-type: none"> <li>- %40 discount for female citizens employed in the private and public sectors for all Dubai Women Establishment programs for employees.</li> <li>- Free entry for female citizens to Dubai Women Establishment events.</li> <li>- %20 discount on all female members of Dubai Ladies Club.</li> <li>- %20 discount of daily entry fees.</li> <li>- %15 discount on Al-Asalla Spa.</li> </ul>	04-4069000
Dubai Police	<ul style="list-style-type: none"> <li>- Labaih Service: Enables visitors to complete transactions without leaving their vehicles.</li> <li>- Emergency Service: Emergency service provided as quickly as possible.</li> </ul>	04-6099999 04-2692222

Entity	Card Services	Contact No.
Dubai Customs	- Exempt from customs fees on cars and special needs accessories (for GCC citizens).	04-4177777
Mohammed Bin Rashid Housing Establishment	- Provision of housing grants to citizens to be ready for use by people with disabilities.	80030
Etisalat	<ul style="list-style-type: none"> <li>- %50 discount on monthly package rental for eLife Family Value Pack of TV, Internet &amp; Telephone</li> <li>- %50 discount on monthly package rental for Home Telephone</li> <li>- %50 discount on monthly Home Internet package rental of 512Kbps, 1Mbps, &amp; 10Mbps packages.</li> <li>- %50 discount on the following Prepaid Mobile Data Packs:               <ol style="list-style-type: none"> <li>1. One-time data packs of 1GB, 3GB, 5GB, 7GB, 10GB, 20GB, 25GB</li> <li>2. Recurring data packs of 1GB, 3GB, 5GB, 7GB, 10GB, 20GB</li> </ol> </li> <li>- %50 discount on Postpaid Mobile Data PACKs: 1GB, 3GB, 5GB, 7GB, 10GB, 20GB, 100GB</li> <li>- Free subscription to Internet Calling Plan for Mobile &amp; eLife while using BOTIM or C`Me apps.</li> </ul>	101
Du	<ul style="list-style-type: none"> <li>- %50 discount of the Smart post paid plan</li> <li>- %50 discount of the Emirati post paid plan</li> <li>- %50 discount of the New Emirati post paid plan</li> <li>- %50 discount of the Power post paid plan</li> <li>- `You Matter` Prepaid Offer includes 100 % of the recharge amount as bonus credit whenever customer recharge with AED 20 or more on More</li> </ul>	800155155
Dubai Civil Aviation Authority	<ul style="list-style-type: none"> <li>- Free parking (short stay – Parking A).</li> <li>- Priority to complete all transactions.</li> <li>- Provision of client welcome service from parking.</li> </ul>	80083222

Entity	Card Services	Contact No.
Dubai Electricity and Water Authority	<ul style="list-style-type: none"> <li>- %50 discount for citizens on:               <ul style="list-style-type: none"> <li>- New application registration, registration fees.</li> <li>- Final invoice issuance fees.</li> <li>- Issuing a clearance letter.</li> <li>- Metre inspection fees (in the case the metre is in good condition).</li> <li>- Free updating of subscribers information.</li> </ul> </li> </ul>	04-6019999
Legal Affairs Department, Dubai Government	- The Legal Affairs Department at the Government of Dubai allows people of determination to obtain legal services provided by the department at their residence free of charge through the «Call, We Come» service* according to procedures approved by the department.	04-3533337
Dubai Culture and Arts Authority	<ul style="list-style-type: none"> <li>- Free entry to the House of Sheikh Said Al Maktoum.</li> <li>- Free entry to Dubai Museum.</li> </ul>	04-5155000
Dubai Emergency Service Authority	- Ambulances equipped for those with disabilities.	04-2922222
Dubai Sports Council	<ul style="list-style-type: none"> <li>- Free entry to sports clubs in Dubai.</li> <li>- Free entry to sporting events, activities, and conferences.</li> </ul>	04-5105555
Roads and Transport Authority	<p><b>License Authority</b></p> <ul style="list-style-type: none"> <li>- Exempt from vehicle registration fees in the Emirate of Dubai, one vehicle per person, excluding technical inspection fee.</li> <li>- Exempt from Salik fees, one vehicle per person.</li> </ul> <p><b>Public Transport Authority/Train Authority</b></p> <ul style="list-style-type: none"> <li>- Exempt from public transport fees (trains/maritime transport/buses)</li> </ul> <p><b>Traffic and Roads Authority:</b></p> <ul style="list-style-type: none"> <li>- Free parking permit issuance, one vehicle per person.</li> <li>- %20 discount of all driving license fees.</li> </ul>	04-2844444

# Rehabilitation Centres



## Rehabilitation Centres

Entity	Card Services	Contact No.
Kalimati	<ul style="list-style-type: none"> <li>- %15 discount on treatment services: speech and language therapy, occupational therapy, behavioural therapy, learning difficulties, verbal auditory rehabilitation.</li> <li>- %15 For all evaluation services.</li> <li>- %15 discount on all activities organized by the Centre such as camps, workshops and lectures.</li> </ul>	<p>04-2839196 04-2839086</p>
Osraty for Physio and Rehab Dubai	<ul style="list-style-type: none"> <li>- %20 discount for card holders against physical therapy, occupational therapy, speech and language therapy, and behavioural correction therapy services.</li> <li>- %50 discount on developmental evaluation for children from 5-0 years.</li> <li>- %20 discount for card holders against assessment services at the centre.</li> </ul>	04-2559444
Takaful Accreditation for Health Care	<ul style="list-style-type: none"> <li>- Discounts on fees.</li> <li>- Home nursing service.</li> <li>- Home Natural Ivory.</li> <li>- Home Medical Consultation.</li> <li>- Electronic Nursing Surveillance Service.</li> <li>- Facilities Service, Tourism Services</li> </ul>	04-2676274
The Doris Duan – Young Autism Center	<ul style="list-style-type: none"> <li>- %25 discount on all services provided by the centre, including initial assessment and all services, such as:</li> <li>- Initial behavioural assessment.</li> <li>- Initial speech and language skills assessment.</li> <li>- Applied Behavioural Analysis (ABA) treatment.</li> <li>- Speech and language therapy.</li> <li>- Occupational/professional therapy.</li> <li>- Physical therapy.</li> <li>- School shadowing by a behavioural specialist.</li> <li>- Social skills training.</li> </ul>	04-4312890
Sunshine learning difficulties centre	<ul style="list-style-type: none"> <li>- %20 discount on educational Assessments and school services</li> </ul>	<p>04-3322100 056-4641317</p>

Entity	Card Services	Contact No.
Stepping-Stones Centre	<ul style="list-style-type: none"> <li>- %20 discount when attending initial consultation session.</li> <li>- %10 discount on all centre services and approved programs.</li> </ul>	04-3635433
Hope Abilitation Medical Center	<ul style="list-style-type: none"> <li>- %5 discount on natural treatment services, occupational therapy, speech therapy.</li> </ul>	04-3460066
Taqaarub Disability Rehabilitation Centre	<ul style="list-style-type: none"> <li>- %20 discount on individual treatment sessions (speech and language – occupational therapy – behavioural therapy – special education).</li> <li>- Free consultation.</li> </ul>	<p>04-2663634 055-5283993</p>
Al-Rawad Disability Centre	<ul style="list-style-type: none"> <li>- %10 discount on all centre services.</li> </ul>	65669940
Maharat Educational Centre	<ul style="list-style-type: none"> <li>- %20 discount on behavioural therapy assessment.</li> <li>- %10 discount on Educational Skills Academy fees.</li> </ul>	04-2999104
Dream Center for people of determination	<ul style="list-style-type: none"> <li>- %50 discount on all the services</li> </ul>	04-3300077
Health Serve Home Healthcare	<ul style="list-style-type: none"> <li>- Discounts on physiotherapy and body rehabilitation and free consulting</li> </ul>	056-9969011
The Developing Child Centre	<ul style="list-style-type: none"> <li>- %10 discount on all centre services.</li> </ul>	04-3011900
Ear Care Medical Centre	<ul style="list-style-type: none"> <li>- %50 discount on following services: regular hearing tests, computer hearing tests, ear and balance tests.</li> <li>- Free services: Medical consultation, wax removal).</li> <li>- Special services: Speech therapy, physical therapy, balance and dizziness disease therapy, tinnitus ear examination.</li> </ul>	<p>04-3520040 055-3659025</p>

Entity	Card Services	Contact No.
Galinus Physical Therapy and Rehabilitation Centre	- %25 discount on physical therapy for all age groups of people of determination and their families.	04-4277700
Al Hadaf Centre	- %25 discount on all services	04-8874821 054-7961815
Mirdf Center for Physiotherapy and Rehabilitation	- %20 Discounts on physiotherapy and rehabilitation. - %20 Discounts on Occupational therapy sessions. - %20 Discounts on speech therapy. - %10 Discounts on Applied Behavioural Analysis. - Free Assessment at school or nursery. Special discount for summer camps.	04-2559297 052-7275297
We Rock the spectrum Kids Gym	- %40 discountes on sensory games. - %10 discountes on birthday parties	04-3432442 052-2197867
Hayati Health Center	- %35 Psychology & Counseling services - %35 Applied Behaviour Analysis services - %35 Speech & Language Pathology services - %35 Occupational Therapy services - %35 Vocational Therapy, Job Coaching - %35 All Assessments	054-9936568 04-5706804

# Hospitals & Health Clinics



## Hospitals & Health Clinics

Entity	Card Services	Contact No.
International Emirates Medical Centre LLC	<ul style="list-style-type: none"> <li>- %30 discount on investigations, lab, radiology, speech and physical therapy services.</li> <li>- %20 discount on cosmetic procedures and medical equipment.</li> <li>- %5 discount on medicine.</li> <li>- Free services such as speech &amp; behavioural assessments, &amp; behavioural therapy assessments.</li> </ul>	65226107
NMC Healthcare	<ul style="list-style-type: none"> <li>- %15 discount on rehabilitation products.</li> <li>- %15 discount on medical beds.</li> <li>- %15 discount on special bathroom products.</li> <li>- %15 discount on hearing aids.</li> <li>- %15 discount on adult incontinence nappies and medical sheets.</li> <li>- %15 discount on maternity &amp; childhood products.</li> <li>- %15 discount on nursing services.</li> <li>- %15 discount on some other medical devices.</li> <li>- Free home delivery when purchasing selected products.</li> <li>- Free home visits by specialists trained to evaluate the patients environment.</li> <li>- Free home visit to allocate equipment according to the patients needs.</li> <li>- Free home visit for guarantee services.</li> <li>- Special prices when buying a full package or products based on clients order.</li> </ul>	04-2339900
Saudi-German Hospital	<ul style="list-style-type: none"> <li>- %50 discount on all consultation reports.</li> <li>- %30 discount on other services.</li> </ul>	04-3890000
Al-Zahra Private Hospital, Dubai	<ul style="list-style-type: none"> <li>- Special card to be issued on first visit to Al-Zahra Hospital Dubai.</li> <li>- %15 discount on all medical reports when paying in cash.</li> <li>- %15 discount on lab, radiology, and surgical services when paying in cash.</li> </ul>	04-3786666

Entity	Card Services	Contact No.
Sharjah International Holistic Health Centre	<ul style="list-style-type: none"> <li>- %30 discount on all services not covered by insurance companies, whether modern medicine or complimentary medicine.</li> </ul>	06-5720088
Sharif Eye Centre	<ul style="list-style-type: none"> <li>- Priority when completing following procedures: <ul style="list-style-type: none"> <li>- Appointments.</li> <li>- Taking tests and doctors opinion.</li> <li>- Operation appointments.</li> </ul> </li> <li>- %35 discount on all services provided by Sharif Eye Centre.</li> <li>- %35 discount on all medical investigation services.</li> <li>- %35 discount on medical tests.</li> <li>- %35 discount on following operations: <ul style="list-style-type: none"> <li>- Vision correction operation to remove need for medical glasses &amp; contact lenses (Ultralasic Plus).</li> <li>- Conical cornea treatment operations.</li> <li>- Contact lens implantation operations.</li> <li>- Cataract laser removal operations.</li> <li>- Eye cosmetic and wrinkle removal operations.</li> <li>- Strabismus operations.</li> </ul> </li> </ul>	04-4233664 050-2403151
Medica Zone Clinic	<ul style="list-style-type: none"> <li>- Priority in the clearance of transactions (psychiatry - dentistry - family medicine).</li> <li>- %30 discount on dentistry and family medicine.</li> <li>- %40 discount on laser hair removal.</li> <li>- A package of 6 psychiatric sessions for AED 300.</li> <li>- Free services such as dental consultations, free consultations for cosmetics, &amp; Valet parking service</li> </ul>	04-3383100 054-4488202
Dr Abdul Wahab Muhammad Al-Hami Dental Clinic	<ul style="list-style-type: none"> <li>- %50 discount on all services</li> </ul>	04-2682244

Entity	Card Services	Contact No.
Korehab Clinic FZ-LLC	<ul style="list-style-type: none"> <li>- %30 discount on treatment services provided by the clinic, including initial assessment and all services, such as Physio and occupational therapy.</li> <li>- Physical Medicine &amp; Rehabilitation</li> <li>- Neuro Rehabilitation Clinic</li> <li>- Soft Tissue Mobilization Clinic</li> <li>- Scoliosis Treatment Clinic</li> <li>- Sports Injury Rehabilitation</li> <li>- Redcord Therapy &amp; Sling Neurac Treatment</li> <li>- Joint Pain Treatment Clinic</li> <li>- Dysphagia &amp; Cognitive Rehabilitation</li> <li>- Pilates for Rehabilitation</li> <li>- Occupational Therapy</li> </ul>	04-2433145
Moorfields Eye Hospital Dubai	<ul style="list-style-type: none"> <li>- %20 discount on all services provided.</li> <li>- %20 discount on medical tests &amp; all medical investigation services.</li> <li>- Refractive vision correction (Removal of eyeglasses &amp; contact lenses)</li> </ul>	04-4297888
Harley International Medical Clinic LLC	<p>%30 discount in all branches (Al Mankhool &amp; Al Barsha, Dubai) for all medical services except Special Dental Services. Vaccinations, Healthcare packages &amp; cosmetology services.</p>	<p>04-3989012 04-3989011 04-3986677 04-3989988</p>

A large, light blue, stylized graphic of a human figure is centered on the page. The figure is composed of thick, rounded lines, with a circular head, a torso, and two legs. The overall style is minimalist and modern. The word "Pharmacies" is positioned in the upper right quadrant of the image, overlaid on a light blue circular background.

**Pharmacies**

## Pharmacies

Entity	Card Services	Contact No.
Arab Home Pharmacy	<ul style="list-style-type: none"><li>- %20-10 discount on bone care products.</li><li>- %20-10 discount on maternity and childhood products.</li><li>- %20-10 discount on urinary tract products.</li><li>- %20-10 discount on footcare products.</li><li>- %20-10 discount on physical therapy and rehabilitation products.</li><li>- %20-10 discount on respiratory care products.</li><li>- %20-10 discount on bathroom products.</li><li>- %20-10 discount on bedroom products.</li><li>- %20-10 discount on mobility equipment.</li></ul>	04-3351230
Onyx Pharmacy	<ul style="list-style-type: none"><li>- Onyx Pharmacy provides up to %10 discount when presenting a Sanad Card for skincare products, vitamins, cosmetics, nutritional supplements, medical equipment, and all other non-medicinal products.</li></ul>	050-6466952

A large, light blue graphic of a person in a wheelchair is positioned on the left side of the page. The person is shown in profile, facing right. The wheelchair has a large, circular backrest and a curved front. The person's arms are resting on the wheelchair's frame. The graphic is semi-transparent, allowing the background to show through. In the upper right corner, there are two overlapping circles of the same light blue color. The text 'Accessories & Supporting Equipment' is written in a bold, white, sans-serif font, stacked in three lines, and is positioned to the right of the wheelchair graphic.

# **Accessories & Supporting Equipment**

## Accessories & Supporting Equipment

Entity	Card Services	Contact No.
Al-Safwa Mobility Systems	<ul style="list-style-type: none"> <li>- %15-10 discount on all medical equipment.</li> <li>- %15-10 discount on car modifications and supporting equipment.</li> <li>- Free home visits to evaluate home environment and individual needs by licensed specialists.</li> <li>- Free visits to evaluation school or work environment to facilitate integration.</li> <li>- Free delivery and installation service of equipment, and user training.</li> <li>- Free -24hour technical support for medical devices.</li> <li>- Temporary replacement of devices when broken (if a replacement is available).</li> </ul>	02-5541414
Health Mart	<ul style="list-style-type: none"> <li>- %15 discount on all support accessories &amp; devices.</li> </ul>	04-3388316
Safe Mobility Special Needs Equipment & Accessories Trading	<ul style="list-style-type: none"> <li>- %30 discount on wheelchair and electric wheelchair rentals.</li> <li>- %20 discount on discount on wheelchair and electric wheelchair sales.</li> <li>- %10 discount on scooter sales.</li> </ul>	-
Topland General Trading LLC	<ul style="list-style-type: none"> <li>- %15-10 discount on:                             <ul style="list-style-type: none"> <li>- Hearing induction loop system</li> <li>- Home kit for deaf or hard of hearing people.</li> <li>- Wireless fire alarm warning monitor for deaf and hard of hearing</li> <li>- Waterwheels floating wheelchair</li> <li>- Powered toilet seats</li> <li>- Height adjustable wall mounted basin</li> <li>- Smart glasses for visually impaired</li> <li>- High tech assistive device (mouse) to control mobile phones, computers, tablets, and smart TVs via bluetooth</li> <li>- Assistive technology products for visually impaired</li> <li>- Power assist for manual wheelchairs and other products</li> </ul> </li> <li>- Free delivery within Dubai</li> <li>- Free installation within Dubai</li> </ul>	058-5821402

Entity	Card Services	Contact No.
BRIDGE WAY MEDICAL SYSTEMS	<ul style="list-style-type: none"> <li>- Discounts on medical products.</li> </ul>	04-2821569 050-6257085

# Home Care Services



## Home Care Services

Entity	Card Services	Contact No.
Miracle Home Healthcare	- %20 discount on all home care services.	04-2327067
Risalla Home Health Services	- %30 discount on the following services: home healthcare service for the elderly, home healthcare services for children, and physical therapy services.	056-9943675
Al-Mouda Healthcare	- %25 discount on all centre services.	07-2222141 050-2585825
Home Care Centre	- Priority to complete transactions. - Discounts on fees. - Free services.	04-4541361
Emirates Home Nursing	- %20 on all home nursing services.	800687764
Mother of the Emirates Centre	- %30 discount on the following services: Home nursing services, home childcare services, home physical therapy services.	8006877464
PRIVATE CARE CENTRE	Discounts on all of the organization's services and Priority in processing applications	04-4541361
Smart Med Home Health Care Center LLC	- Smart care Packages. - Home Physiotherapy Packages. - Life Coaching Packages.	04-3367663

# Commercial Shops



## Commercial Shops

Entity	Card Services	Contact No.
Flower District Florist	- %20 discount on all types of flowers & decoration.	04-2999888
Hamad Rahmah Al-Shamsi General Trading Establishment	- %25 discount on health products (bathroom sets-mixers-accessories). - %25 on porcelain and ceramic floors and walls. - %15 discount on wooden flooring. - %15 discount on solar and electrical water heaters. - %20 discount on marble. - %20 discount on mosaic.	04-2999888
Touch of Oud	- %15 discount on perfumes and bakhoor.	056-5383896
Karji Perfumes LLC	- %20 discount on cosmetics, accessories, & watches. - Special discount on perfume when visiting the shop.	04-3399333
Alter Perfume Shop	- %10 discount on all types of perfume.	04-3399333
Sharp Wear LLC	- %15 discount in products.	052-3232862
Crabs Fish Seller	- %20 discount on all kinds of fish and free delivery.	055-3433377 04-8866554
Al-Jaber Glasses	- %25 discount on prescription glasses & sunglasses, excluding Cartier, Chanel, Maui Jim, & Lindberg. - %25 discount on prescription lenses, contact lenses, and medical analysis. - Free retina imaging and eye pressure measurement.	04-2310000
Agthia Food and Drinks Company Joint Stock Company	- %10 to %50 discount on all food and consumption products.	80025246
Afrah Flowers Trading L.C.C	- %25 Discount for purchase Above 300 AED. - %15 Discount for purchase Between 200 AED to 300 AED. - %10 Discount for purchase Between 100 AED to 200 AED.	04-2637376

Entity	Card Services	Contact No.
Point 2 Point Labour Services	- %20 discount on company establishment services. - %30 discount on printing services for all transactions (establishment contracts, powers of attorney, government authority applications). - %20 discount on completion services & submitting transactions to government or official bodies. - %30 discount on printing services and visa applications (Schengen, Canada, United States, Turkey, Australia). - %20 discount on Dubai International Financial Centre Free Zone services and transactions.	055-1406457 04-3362553
Amr Kamel for General Trading	- %20 discount on all company services.	050-3980208
Yateem Optician Group	- Free eye Test - Free hearing test - With a discount rate of %50 on some selected items - %20 on contact lenses - %10 on medical Lenses	-
Alwateq Commerical Broker	- Orthopedic kids shoes %25 discount made in Turkey. - Orthopedic adults shoes made in Germany. - %25 vicco shoes. %20 jomos shoes. - Free delivery	050-5520787 050-6536321

A large, stylized, light blue graphic of a human figure is centered on the page. The figure is composed of thick, rounded lines, with a circular head and a body that curves into a wide, sweeping shape, suggesting movement or a specific pose. The background is a solid, vibrant blue.

# Fashion (Men & Women)

## Fashion (Men & Women)

Entity	Card Services	Contact No.
Hanbal Al-Madani Tailor Group	- %25 discount on all group services.	04-2999888
Kalyan Jewellers LLC	- %25 off on Making charges of Gold Jewellery - %10 off on Diamond Jewellery	04-2947020
Fox Tailoring for Men	- %15 comprehensive discount on all Japanese fabrics. - Size taking service at person of determinations residence in the Emirate of Dubai. - Order 10 or more kanduras and get one free. - If itemised invoice exceeds AED 3,000, customer will get two kanduras free, and purchases from the tailor at AED 100 from a wide variety of ghutras and perfumes.	04-4245811 052-6757434

**Lawyers**



## Lawyers

Entity	Card Services	Contact No.
Hamid Darwish Law and Legal Consultancy	<ul style="list-style-type: none"><li>- Provide free legal consultation.</li><li>- Home visit for those with limited mobility.</li><li>- %10 discount on legal fees for court case power of attorneys.</li><li>- Instalment payments at %25 per instalment.</li></ul>	050-1575566
Zayed Al-Shamsi Law and Legal Consultancy Office	<ul style="list-style-type: none"><li>- %50 discount on legal consultations.</li></ul>	04-2680800

**Entertainment**



## Entertainment

Entity	Card Services	Contact No.
Sharjah Ladies Club	<ul style="list-style-type: none"><li>- %50 discount on Sharjah Ladies Club membership.</li><li>- Free entry to beach and family pool at Sharjah Ladies Club, excluding specific cases (terms and conditions apply).</li><li>- %20 discount on collage salon and collage library.</li><li>- %15 discount on Daluk Spa/Orchid Beauty Boutique services.</li><li>- Obtain %15 discount on sale products at Daluk Spa/Orchid Beauty Boutique.</li><li>- Purchase «Bundle of Joy» package and get another free from Orchards Nursery.</li><li>- %10 discount on listed desserts and drinks at Lafif restaurant.</li><li>- %15 discount on the buffet at Lafif restaurant.</li></ul>	06-5067777
Hatta honey bee discovery center	<ul style="list-style-type: none"><li>- %15 discounts on all the products.</li><li>- %30 discount for the entering.</li></ul>	050-2283681 04-2925474

**Others**



## Others

Entity	Card Services	Contact No.
Nasser Bin Abdul Latif Al-Sirkal Establishment (Tyre Stop)	<ul style="list-style-type: none"> <li>- %10 discount on tyres*</li> <li>- %10 discount on batteries.</li> <li>- %50 discount on car axels.</li> <li>- Free nitrogen refill instead of regular air for the tyres.</li> </ul>	04-2882468
Aramex	<ul style="list-style-type: none"> <li>- %50 discount on internal shipping.</li> <li>- %20 discount on external shipping.</li> <li>- %50 discount on subscription to email subscription service in seven countries (shop &amp; ship).</li> </ul>	(809)60054400
pomegranate language institute	- %10 discount on: language courses, professional and personal development, technical course.	04-2211216
Aswaq	<p><b>- AED 10 voucher for every AED +100VAT</b></p> <ul style="list-style-type: none"> <li>- 20% discount on rental value of shops for a period of three years.</li> <li>- Rent payment facilities up to four yearly instalments.</li> </ul> <p><b>Specify the services which will be offered to cardholders for free:</b></p> <ul style="list-style-type: none"> <li>- Free registration of products at every branch.</li> <li>- Free product listing. Priority in renting of shops inside malls.</li> </ul>	04-423-4444 04-423-4415
Sharaf DG	<ul style="list-style-type: none"> <li>- Free data transfer when purchasing a new phone.</li> <li>- %10 discount on the following services:</li> <li>- Repairs at certified service centres that represent DG Help.</li> <li>- Purchasing a DG Shield.</li> <li>- Purchasing extended warranty.</li> <li>- Purchasing a screen protector.</li> <li>- %20 discount when purchasing e-kalami accessories.</li> </ul>	800344357
Emirates NBD	- Beyond package of personal banking services.	600540040 04-3272996
Salt Restaurant	- %20 discount on all dine in orders on total table bills for card holders and their families.	04-44579990

Entity	Card Services	Contact No.
Parkers Restaurant	- %20 discount on all dine in orders on total table bills for card holders and their families.	04-44579990
Switch Restaurant	- %20 discount on all dine in orders on total table bills for card holders and their families.	04-44579990
Valtrans Tranportation Systems and Services	- %50 discount on all parking services.	04-4440888
Saif Mohammad Training Institute	<ul style="list-style-type: none"> <li>- %10 discount on professional trainer training course.</li> <li>- %5 discount on training workshops.</li> <li>- %15 discount on bootcamps.</li> </ul>	04-2500570
ALDAWLIAH INSURANCE SERVICES	- %10 DISCOUNT ON THE SALE PRICE OF INSURANCE POLICIES. (AGAINST OTHERS)	04-2500570
Belhasa Driving School	- %25 discount on all services.	8002354272
Yahya Seafood Restaurant	- %20 discount on the bill	050-9409591
Falcon and Associates FZ-LLC	- Free Entry for sand card holders plus carers.	056-6569741 04-3833580
The Q Quality certificates issuing services LLC	- %10 discount on registration for technical skills training.	050-9290877
Hatta Fort for rental horses	- Free services	050-1798881
PQ - French Kitchen & Bar	- Discount of %30 on total bill	04-4355577
World Cut Steakhouse	- Discount of %30 on total bill	04-4355577

Entity	Card Services	Contact No.
Sidra	- Discount of %30 on total bill	04-4355577
Le Patio	- Discount of %30 on total bill	04-4355577
Ribs & Brews	- Discount of %30 on total bill	04-4355577
Blinq	- Discount of %30 on total bill	04-4355577
The Market	- Discount of %30 on total bill	04-4355577
Namu	- Discount of %30 on total bill	04-4355577
Level Seven	- Discount of %30 on total bill	04-4355577
The City Grill	- Discount of %30 on total bill	056-5036230 04-4370088
Zoco	- Discount of %30 on total bill	056-5036230 04-4370044
Lucianos	- Discount of %30 on total bill	04-3995000
Andreeas	- Discount of %30 on total bill	058-6935778
Bamboo Kitchen	- Discount of %30 on total bill	04-3995000
The Grand Grill	- Discount of %30 on total bill	04-4221399
Al Dhiyafa Grand Kitchen	- Discount of %30 on total bill	04-3995000
Social by Heinz Beck	- Discount of %30 on total bill	04-8182222
LAO	- Discount of %30 on total bill	04-8182222
Palm Avenue	- Discount of %30 on total bill	04-8182222
Mezzerie	- Discount of %30 on total bill	04-8182222
Peacock Alley	- Discount of %30 on total bill	04-8182222
Andalucia	- Discount of %30 on total bill	056-5458391

Entity	Card Services	Contact No.
Horse & Hound	- Discount of %30 on total bill	04-4354444
The Grill Pit	- Discount of %30 on total bill	04-4354444
Equestrian Lounge	- Discount of %30 on total bill	04-4354444
Oasis	- Discount of %30 on total bill	04-4354444
Don Corleone	- Discount of %30 on total bill	04-3430000
Al Safa	- Discount of %30 on total bill	04-3430001
Habtoor Palace, LXR Hotels & Resorts	- %50 discount on rooms & suites based on best available rates	04-4355555
Hilton Dubai Al Habtoor City	- %50 discount on rooms & suites based on best available rates	04-43733333
V Hotel, Curio Collection by Hilton	- %50 discount on rooms & suites based on best available rates	04-4366666
Habtoor grand Resort	- %50 discount on rooms & suites based on best available rates	04-3995000
Waldorf Astoria Dubai Palm Jumeirah	- %50 discount on rooms & suites based on best available rates	04-8182222
Al Habtoor Polo Resort	- %50 discount on rooms & suites based on best available rates - %20 discount on villas	04-435444
Metropolitan Hotel Dubai	- %50 discount on rooms & suites based on best available rates	04-3430000
La Perle by Dragone	- 250 AED per person (gold ticket)	055-2893441

Entity	Card Services	Contact No.
Noora Tower, Residence Collection Al Habtoor City	- 250 AED per person (gold ticket)	800-Habtoor 04-2286667
Elixir Spa (Habtoor Grand Resort)	- Discount of %20 on services	04-4084266 04-4084260
Silk Spa (Habtoor Palace, LXR Hotels & Resorts)	- Discount of %20 on services	04-4355500
Elixir Spa (Hilton Dubai Al Habtoor City)	- Discount of %20 on services	04-4373333 04-4373300 04-4373301 04-4373302
Elixir Spa (Al Habtoor Polo Resort)	- Discount of %20 on services	04-4354440
Alzain Paper Products Trading & Packing LLC	- %10 discounts on the total bill on all company products. - Free delivery for order above 200 DHS	050-3605240
India Palace restaurant	- %20 discount to all Sanad card holders for dine in {come and eat in restaurant}	Garhoud Dubai 04-2869600 Salam Branch Abu Dhabi 02-6448777

\* Subject to terms and conditions.

This list will be periodically updated. For more information, please visit [www.cda.gov.ae](http://www.cda.gov.ae)